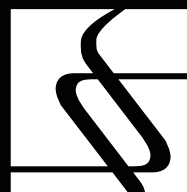




Your Partner In Technology

T E C H N O L O G Y

on demand

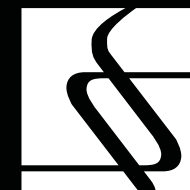


**Site
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**Site
Services,
Inc.**



It's been said that big results come from doing the little things right. We agree. It's a philosophy we work by every day. And it's the reason we enjoy some of the highest customer satisfaction scores in our industry.

we do the little things right.

Whether you're a small company looking to grow, or a large one looking to stay competitive, we offer the technology services and support you need to succeed. Our staff is trained and certified in workstations and peripherals, networking, voice and data cabling, telephone systems, and more. Whatever your technology needs, we have you covered.



Flexible, customized capabilities.

No two customers are alike. That's why we offer customized services to meet exacting customer needs—whether you're looking for a single service or a set of comprehensive technology solutions.

With redundant capabilities among our staff of technology professionals, you're assured that someone will always be available who understands how your system works and how to solve any issues that arise. We also maintain specialized expertise in each of our service offerings—expertise that requires the highest level of training and proven proficiency. The result? No matter how difficult your question or issue, we'll have the answer.

To ensure the fastest turnaround when it comes to service, we even offer SSI Systech™—a Web-based service tracking system that allows you to enter your own service requests from your location, if you'd like. When you send a request, a service technician is notified and will respond. If you choose our highest level of service, your service requests will be addressed on a 24/7 basis.

Get tomorrow's technology today.

Technology is a moving target. That often makes customers nervous. After all, it's a major investment, so you want it to last.

We understand this concern. That's why we're focused on your future. We anticipate future trends in technology to make sure you're ahead of the game—not behind—when it comes to installing technology that will meet tomorrow's industry standards. In the end, you save money. Because the system we install today should last beyond current standards, ensuring you a sound investment.



Throughout our nearly 20 years in business, we've found that every project is unique. To make sure we match the best technology to your needs, it's important that we discuss your requirements. As you read on, you'll learn about our services. But for a more comprehensive picture, let's talk.



Workstations/Peripherals

When workstations are outdated or simply don't work, productivity suffers. We can help. Our knowledgeable workstation support technicians can provide timely, cost-effective service, including help with:

- Purchasing
- Installation
- Troubleshooting/repair
- Ongoing support

Primary services include:

- Warranty repair for HP/Compaq, IBM, and other top workstation brands
- Warranty repair for Xerox, HP, and other top printer brands
- Workstation builds for large implementations
- Support strategies for traveling or remote customers

Certifications:

- A+ and MCP (Microsoft Certified Professionals)



Networking

Whether you need to network an entire company or just need help with network support, we have the services you'll need to succeed.

Electronics services include:

- Firewalls
- Hubs/switches
- Routers
- VPN

We can install and support multiple platforms:

- Microsoft
- Novell
- UNIX/Linux

We can create, install, and support multiple applications:

- Database programming (e.g., MS SQL)
- Email/workgroup software
 - Exchange
 - GroupWise
 - Terminal Server
- Web servers

Infrastructure services:

- Voice and data cabling
- Wireless networks

Certifications:

- MCSE (Microsoft Certified Systems Engineers)
- MCSE + I (MCSE + Internet)
- MCP (Microsoft Certified Professionals)
- IBM AIX Specialist
- Novell CNA (Certified Network Administrator)
- CompTIA
- Network +
- Server +



Voice and Data Cabling

Many networking issues are the result of inferior cabling installations. We can help improve your installation—or install a completely new system. Rely on us for:

■ Design

- Standards-based structured cabling design for CATx and fiber to support voice and data applications
- Other low-voltage wiring needs
- Consultation and RFQ/RFP assistance

■ Installation

- Standards-based structured cabling implementation
- Manufacturer 25-year warranty authorization
- Testing, certifications, and documentation of all cables
- Labeling for easy post-installation move/add/change work
- Support/troubleshooting



Certifications:

- BICSI RCDD (Registered Communications Distribution Designers)
- BICSI Technician
- BICSI Installers (Level I and Level II)

Facilities and building applications experience includes:

- Manufacturing
- Corporate campus
- K-12 education
- Financial
- Medical
- Single- and multistory office buildings
- Conference room specialties



Telephone Systems

Whether your office has 10 employees or 10,000, we can provide the right telephone system to meet your needs. We install a wide variety of modular systems from the best manufacturers, including:

- Norstar
- Siemens
- Bizfon
- Panasonic

Experience includes:

- Voicemail
- Music on hold
- Paging
- Intercom
- Automated attendant
- Public address
- Automated call director
- Call reporting
- Call center/helpdesk
- Conference rooms
- Security/alarm/life safety

Other services:

- Repair and troubleshooting for all brands



Additional Services

Ask us about other services we offer, including:

- Helpdesk/call center design, installation, and support
- Computer room/labs design, installation, and support
- CD-ROM duplication
- Facility maintenance services

